

Cancellation Policy (England)

Once you have paid your Advance Rent and you have been allocated a room, then should you decide to cancel then the amount equal to the lesser of (i) the Advance Rent and (ii) the amount equivalent to one week's Licence Fee is non-refundable.

If you have paid the Advance Rent and the licence agreement has been accepted by both parties then you will be held to the terms of the licence until a replacement licensee is found.